



# Student MIMs Password Reset

2025

1:08 PM Wed 18 Dec

idp.mims.moe.gov.sg

68%



MIMS Portal

Ministry of Education  
SINGAPORE



Please login using your MIMS account. For Students, your MIMS login ID is <Full\_Name>@students.edu.sg. For School Staff, your MIMS login ID ends with @schools.gov.sg. For HQ Staff, your MIMS login ID ends with @hq.moe.gov.sg. If you encounter difficulties logging in, please approach your teachers (for Students) or MIMS Administrators (for Staff).

Username

idp.mims.moe.gov.sg

Type idp.mims.moe.gov.sg in the address bar

# Type-in your email address

1:12 PM Wed 18 Dec

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idp.mims.moe.gov.sg

MIMS Portal



MIMS Portal

Ministry of Education  
SINGAPORE



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yourname@students.edu.sg

Password

**Remember!**  
Do not use the space bar.  
There are no spaces in  
your email address.



Passwords



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# Type-in the default password

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MIMS Portal



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SINGAPORE



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yourname@students.edu.sg

PasswordHere

Type the default password.



Passwords



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[Forgot Password?](#)



Tap on 'Sign in'

# Type your email address in the 'User Name' box

The screenshot shows a web browser window with the URL `portal.mims.moe.gov.sg`. The page title is "Self Service Password Reset" and the main heading is "MIMS Self Service Password Reset". Below the heading, there is a "Please Sign in" section with a form containing a "User Name" field (containing `yourname@students.edu.sg`), a "Password" field, and "Sign in" and "Cancel" buttons. A "Forgotten Password" link is also present. A blue callout box with a double border highlights the email address `yourname@students.edu.sg` in the "User Name" field, with a line pointing to the text in the form field.

portal.mims.moe.gov.sg

Self Service Password Reset

MIMS Self Service Password Reset

Please Sign in

`yourname@students.edu.sg`

Password

Sign in Cancel

[Forgotten Password](#)

`yourname@students.edu.sg`

Idle Timeout: 4 minutes • [English](#)

# Type in the default password

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66%

portal.mims.moe.gov.sg

Self Service Password Reset

## MIMS Self Service Password Reset

Please Sign in

yourname@students.edu.sg

PasswordHere

Sign in

Cancel

[Forgotten Password](#)

PasswordHere

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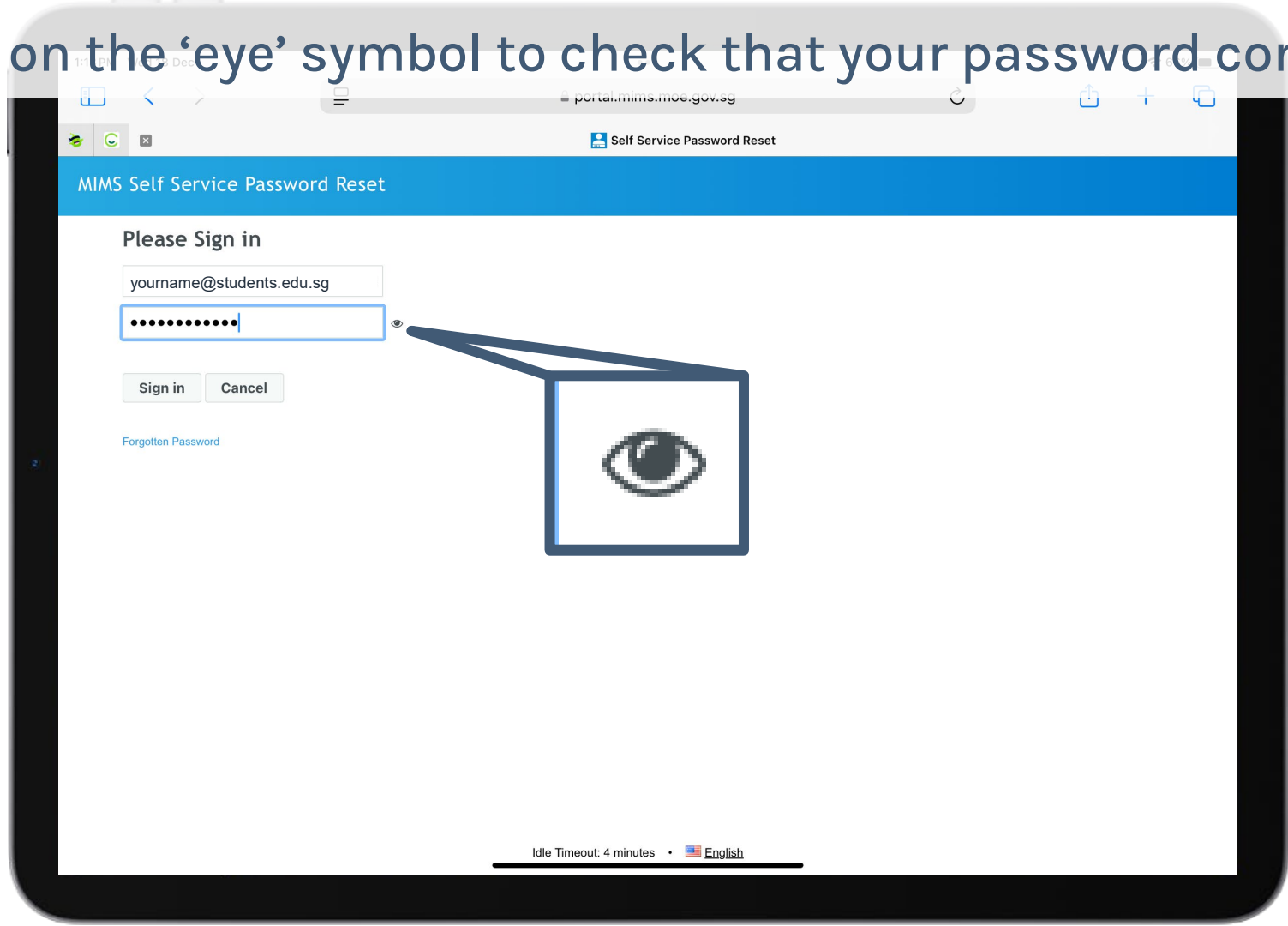
.?123



.?123



# Tap on the 'eye' symbol to check that your password correct





# If everything is correct, tap on 'Sign in'

## MIMS Self Service Password Reset

Please Sign in

yourname@students.edu.sg

PasswordHere

Sign in Cancel

[Forgotten Password](#)



# You will have to choose 3 questions to answer

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portal.mims.moe.gov.sg

YOUR\_NAME @students.edu.sg Self Service Password Reset

MIMS Self Service Password Reset

YOUR\_NAME... ↗

## Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Please type your security answers

— Please select a question item from the list —

▶

— Please select a question item from the list —

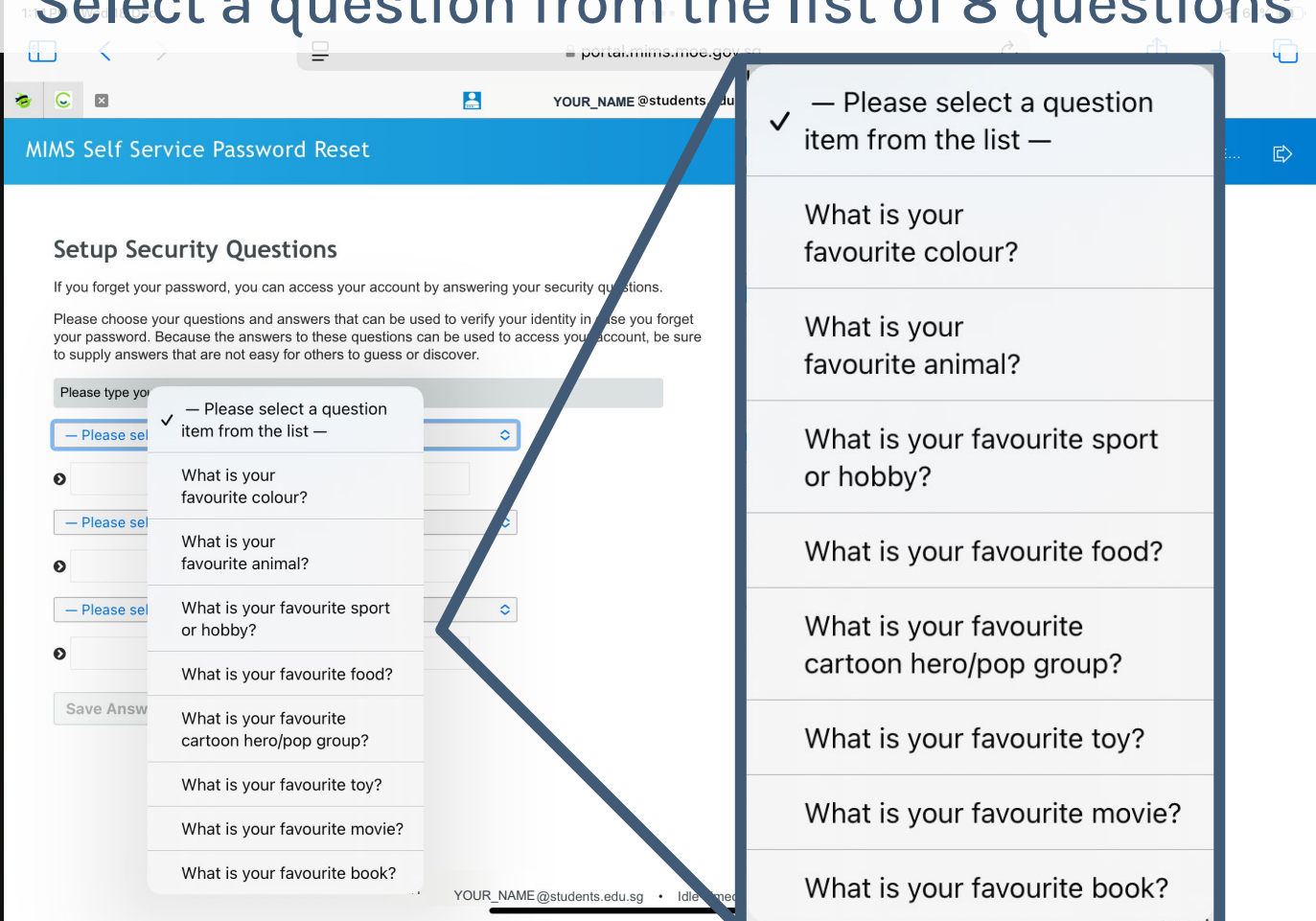
▶

— Please select a question item from the list —

▶

Save Answers

# Select a question from the list of 8 questions



✓ — Please select a question item from the list —

What is your favourite colour?

What is your favourite animal?

What is your favourite sport or hobby?

What is your favourite food?

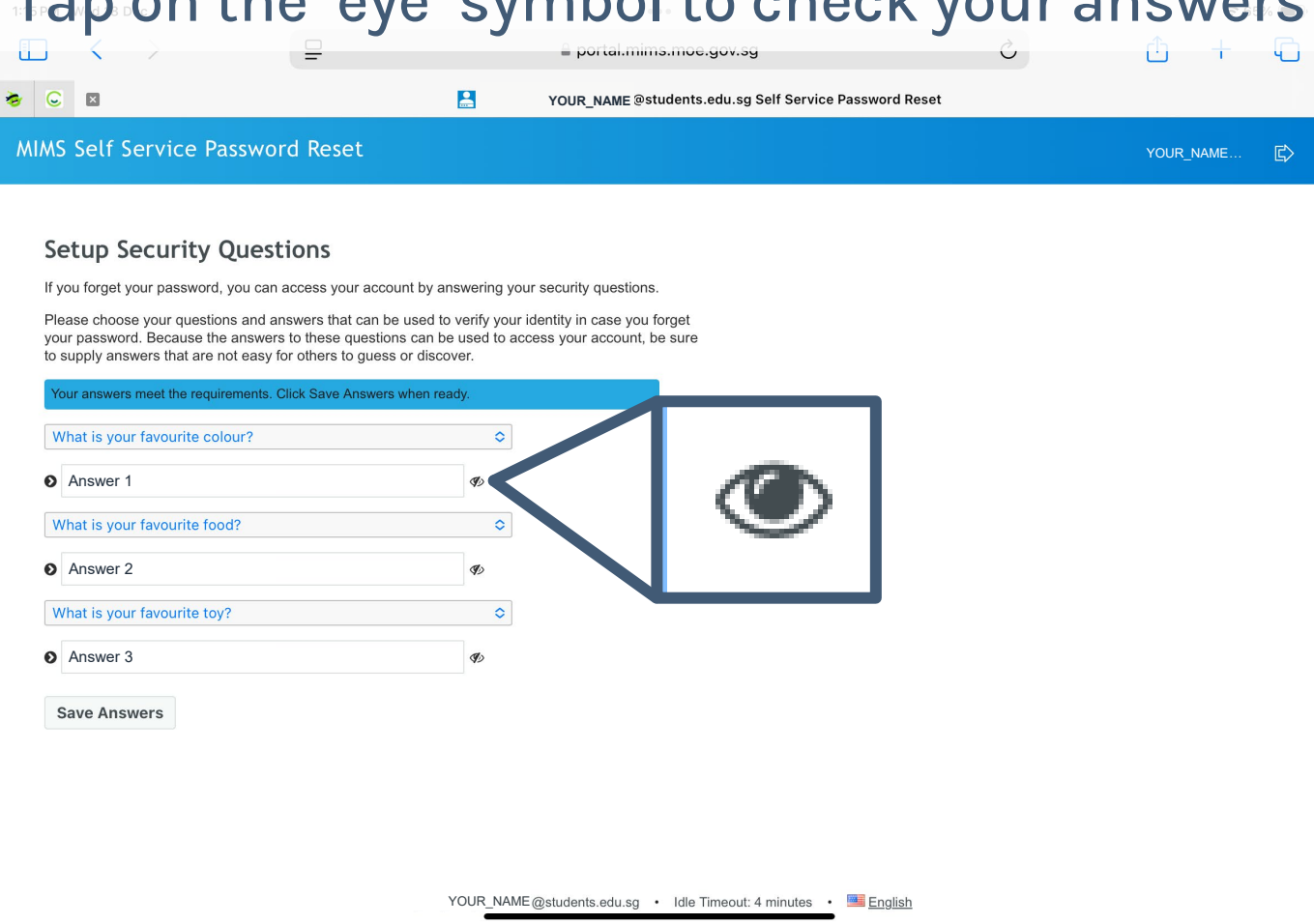
What is your favourite cartoon hero/pop group?

What is your favourite toy?

What is your favourite movie?

What is your favourite book?


# Tap on the 'eye' symbol to check your answers



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YOUR\_NAME @students.edu.sg Self Service Password Reset

## MIMS Self Service Password Reset


YOUR\_NAME... 


### Setup Security Questions


If you forget your password, you can access your account by answering your security questions.


Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.


Your answers meet the requirements. Click Save Answers when ready.


What is your favourite colour? 

Answer 1 


What is your favourite food? 

Answer 2 

What is your favourite toy? 

Answer 3 

Save Answers

YOUR\_NAME@students.edu.sg • Idle Timeout: 4 minutes •  English

**Callout Box:** A blue-bordered box containing a pixelated eye icon, with a blue arrow pointing to the eye icons on the security question answer fields.

# If all are correct, tap on 'Save Answers'

1:15 PM Wed 18 Feb 2025 65%

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YOUR\_NAME @students.edu.sg Self Service Password Reset

## MIMS Self Service Password Reset

YOUR\_NAME...

### Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Your answers meet the requirements. Click Save Answers when ready.

What is your favourite colour?

Answer 1

What is your favourite food?

Answer 2

What is your favourite toy?

Answer 3

Save Answers

**Save Answers**

YOUR\_NAME@students.edu.sg • Idle Timeout: 4 minutes • English

# Check your answers one more time

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MIMS Self Service Password Reset

YOUR\_NAME...



## Confirm Security Questions

Be sure your answers and questions are correct. Check the spelling and punctuation. In you are unable to remember your password, you will be able to access your account by supplying the answers to these security questions.

**What is your favourite colour?**

Answer 1

**What is your favourite food?**

Answer 2

**What is your favourite toy?**

Answer 3

Confirm Security Answers

Go Back

# If all are correct, tap on 'Confirm Security Answers'

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YOUR\_NAME @students.edu.sg Self Service Password Reset

## MIMS Self Service Password Reset

YOUR\_NAME...

### Confirm Security Questions

Be sure your answers and questions are correct. Check the spelling and punctuation. In you are unable to remember your password, you will be able to access your account by supplying the answers to these security questions.

**What is your favourite colour?**

Answer 1

**What is your favourite food?**

Answer 2

**What is your favourite toy?**

Answer 3

[Confirm Security Answers](#) [Go Back](#)

**Confirm Security Answers**

YOUR\_NAME@students.edu.sg • Idle Timeout: 4 minutes • English

# Tap on 'Continue'

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YOUR\_NAME@students.edu.sg Self Service Password Reset

MIMS Self Service Password Reset

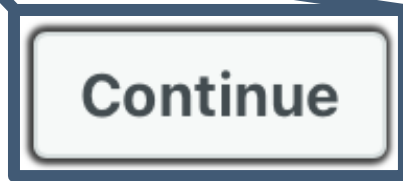
YOUR\_NAME...



## Success

Thank you. Your secret questions and answers have been successfully saved. If you ever forget your password, you can use the answers to these questions to reset your password.

Continue





# Set your new password

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YOUR\_NAME@students.edu.sg Self Service Password Reset

- Lowercase (a-z)
- Number (0-9)
- Symbol (!, #, \$, etc.)

Password meets requirements, please type confirmation password

New Password

NewPassword



Strength: Strong



Confirm Password

Change Password

NewPassword

YOUR\_NAME@students.edu.sg • Idle Timeout: 4 minutes • English

# Type your new password again

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YOUR\_NAME @students.edu.sg Self Service Password Reset

- o Lowercase (a-z)
- o Number (0-9)
- o Symbol (!, #, \$, etc.)

New password accepted, please click change password

New Password

NewPassword

Strength: Strong



Confirm Password

NewPassword



Change Password

NewPassword

# Tap on the 'eye' symbol to check your password

portal.mims.moe.gov.sg

YOUR\_NAME @students.edu.sg Self Service Password Reset


## Change Password


**Your password has expired. You must set a new password now.**

Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. If you must write it down, be sure to keep it in a safe place. Your new password must meet the following requirements:


- Password is case sensitive.
- Must be at least 8 characters long.
- The first character can not be a symbol (non letter or number).
- Must not include part of your name or user name.
- Must have at least three types of the following characters:
  - Uppercase (A-Z)
  - Lowercase (a-z)
  - Number (0-9)
  - Symbol (!, #, \$, etc.)


New password accepted, please click change password


**New Password** 


NewPassword 

**Confirm Password**


NewPassword 

Strength: S 





Change Password

YOUR\_NAME @students.edu.sg • Idle Timeout: 4 minutes •  English

# You will see this message

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YOUR\_NAME@students.edu.sg Self Service Password Reset

MIMS Self Service Password Reset

YOUR\_NAME...

**Please Wait**

Your password is being changed. This process may take several minutes, please be patient.



**Please Wait**

Your password is being changed. This process may take several minutes, please be patient.

# Tap on 'Continue'

1:16 PM Wed 18 Dec

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YOUR\_NAME@students.edu.sg Self Service Password Reset

MIMS Self Service Password Reset

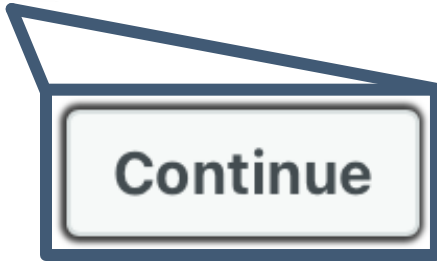
YOUR\_NAME...



## Success

The password has been changed successfully.

Continue



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# Thanks!

Does anyone have any questions?

Ctrl

Z

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